

November 19, 2025

November Office Hours: Identity Verification Event Notifications



California
Community
Colleges

Technology Center

Thank you for joining us!

- Captioning is available via the Zoom CC button
- Today's session will be recorded and will be available in 5-10 days
- Please use the chat tool for questions and comments

Agenda

- Introduction
- Overview of the events notification table
- Overview of common notification triggers
- Los Rios CCD adoption of events notification data
- San Francisco CCD adoption of events notification data
- Support

Introduction

- Steve Klein - Director, Statewide Infrastructure and Data (IAD) Program
- John Sills - Product Manager, SuperGlue
- Mike Day, Director of Application Services, Los Rios CCD
- Qing Shuler, IT Application Systems Supervisor, Los Rios CCD
- Brett Schultz, Implementation Engineer, CCCTC
- Martin Rudd, Implementation Engineer, CCCTC

SuperGlue Data Integration Platform

SuperGlue provides the infrastructure to share data between College SIS systems and statewide systems of truth for all 116 California Community Colleges

- CCC Apply
- Open CCC ([Id.me](#) & DMV Wallet)
- CVC-OEI for Course Exchange
- CDE for SSID
- CCGI for transcript data
- Multiple Measures Placement Service (MMPS)
- Ellucian Ethos
- SuperGlue Fraud API
- CCC Data Warehouse

Overview of the Events Notification Table

- Superglue v5.1.0 deployed on March 11, 2025 included the addition of a new “Events” table
- The Events table was designed to deliver change notifications to colleges
 - Initial use to support changes in [Id.me](#) status
 - Expanded usage to support DMV Wallet status
 - Flexible architecture to allow for future notification types

([Additional Information](#))

Event Trigger for Identity Verification Status Changes

The idme_status or verification_status field will update when an applicant changes one of these fields:

- first name
- last name
- address (address 1, address 2, city, state, postal code, country, and/or homeless status)
- Social Security Number
- date of birth

([Additional information](#))

Los Rios CCD Adoption of Event Notifications Data

- SIS - Peoplesoft
- Overview of how the notification data is integrated into existing internal fraud detection process
 - Superglue -> LR fraud check (IPQS, SOCURE) -> SIS
 - ID.me from CCCApply & event notification into custom SIS table
 - Financial Aid Office runs report from custom table to see ID.me verification status
 - Notify students to verify via OpenCCC account

Los Rios CCD Adoption of Event Notifications Data

- FA Office access ID.me status via query tool

Row	ID	CCCApply ID	Current ID.me	Opt-In DTTM	Confirm DTTM	Previous ID.me	Event ID	App ID	by	Last Upd DtTm
1			expired	03/25/2024 3:44:16PM	11/13/2025 2:18:46PM		998d0f16cd3495fe1865ecb770283131		BOOMI	11/13/2025 7:00:14AM
2			verified	11/13/2025 7:53:35AM	11/13/2025 7:59:13AM			38842435	APPOPER	11/13/2025 6:34:18AM
3			verified	11/13/2025 10:19:39AM	11/13/2025 10:21:08AM			38842811	APPOPER	11/13/2025 6:34:18AM
4			unverified		11/13/2025 12:26:07PM		620de404071a89b3d661efc2e25203f8		BOOMI	11/13/2025 5:00:19AM
5			expired	10/22/2024 6:09:05PM	11/13/2025 12:35:40PM		112afb024458a08a4a66c244863be724		BOOMI	11/13/2025 5:00:19AM
6			expired	08/23/2024 6:28:40AM	11/13/2025 7:01:09AM		91e4607ba7353a0de19a20cfc9f5d64e		BOOMI	11/13/2025 12:00:17AM

Event ID is populated if status came from events table

App ID is populated if status came from CCCApply table

Los Rios CCD Adoption of Event Notifications Data

- Boomi facilitates data integration between SuperGlue, Salesforce and PeopleSoft
 - CCCApply application load
 - Application data (SZRAPLY) including initial ID.me fields is sent to custom PeopleSoft table, PS_LR_APP_DATA
 - Runs every 10 minutes
 - Event table processing
 - Payload field in SZREVNT table is parsed and ID.me status and confirmation DTTM fields are compared to ID.me status table, PS_LR_IDME_STATUS.
 - If event timestamp is greater than existing ID.me status, then PS_LR_IDME_STATUS is updated
 - If CCCID does not exist in PS_LR_IDME_STATUS, process will attempt again for 24 hours, then skip.
 - Allows delay in processing of CCCApply applications
 - Runs every 60 minutes

Los Rios CCD Adoption of Event Notifications Data

- Future Plans
 - Immediate
 - Upgrade to SuperGlue 5.3.1
 - Transition application processing workflow to use “ID Verification Source Identity = idme”
 - Long Term
 - Add ID.me/DMV status to administrative page(s) in SIS
 - Add ability to "override" ID.me/DMV status for staff verification in SIS
 - Create new consolidated table for ID.me and DMV

Los Rios CCD Adoption of Event Notifications Data

- Los Rios feedback for the field
 - Understand the event data and how/when it is generated
 - Work with business owners on what data they need captured in SIS
 - e.g., do they need historical data or only the current verification status
 - Bugs (existing Jira tickets)
 - ID.me confirmation DTTM w/ null verification status - in QA
 - mismatch in ID.me status with same DTTMs between CCCApply and Event table(s)
 - Estimated hours to integrate the data with internal process
 - New Boomi integration to parse event notification and send to SIS
 - 80 hours
 - New SIS table for ID.me status and modify existing CCCApply application process in SIS
 - 80 hours

San Francisco CCD Adoption of Event Notifications Data

- SIS - Banner
- Overview of how the notification data is integrated into existing internal fraud detection process
 - Data is pulled on an hourly basis, at the same time when applications are pulled from the table
 - Modified cccapply dataload process to incorporate p_update_idmeChange procedure
 - Strategic placement of ID.me verified event trigger within the data load chain:
 - SZRAPLY - ccc tech center table
 - GZTCCHK -- custom table storing key datacheck information for application dashboard
 - SZRCCAP -- custom table store processing information - after GZTCCHK release
 - SPRIDEN -- banner table with Supplemental Data Engine (SDE) - storing verified status and date

San Francisco CCD Adoption of Event Notifications Data

- Once integrated, the standard data load process propagates 'verified' status through subsequent stages
- While application is being processed data is displayed in application processing form
 - 'verified' status will allow students to move forward to common matching process
 - after applicant becomes a student 'verified' status will release any holds placed due to suspicious behavior
- STEP 0. `p_update_idmeChng`
 - a. execute `event_cur` for set number of days extract most recent event for each `CCC_ID`
 - b. id data stage in `SZRAPLY`, `SZRCCAP`, or `SPRIDEN_ADD`
 - c. load based on below criteria
 - * no `TSTMP_SIS_PROCESSED` then into `SZRAPLY`
 - * no `SZRCCAP_LOAD_DATE` then into `SZRCCAP`
 - * else into `SPRIDEN_ADD`

San Francisco CCD Adoption of Event Notifications Data

Initial Decision: CI User Decision:	
First Name:	
Last Name:	
CCSF ID:	
CCC ID:	
SSN:	
CCC App ID:	181
Date Application Submitted:	09/02/2025
Email:	@gmail.com
Phone:	
Birthdate:	
Address:	
IP Address:	73.63.171.197
SSN Duplicated with Other Records	1
Address Duplicated with Other Records	2
Phone Duplicated with Other Records	1
Email Messages:	
Email Date:	

Fraud Response Data	
Socure Initial Desc:	
Socure Init RefID:	
Socure DocV RefID:	
Socure Fraud:	
Socure Synth:	
ID.Me Confirmation	09/02/2025
IPQS IP Fraud Score:	0
IPQS Email Fraud Score:	45
IPQS Phone Fraud Score:	0
CCCApply Fraud Score:	0.001122
Status Reason:	CCCAPPLY_IDME{
Notes:	

Update Decision: *

Decision Reason:

Send Email

Illucian General Person Identification SPAIDEN 9.3.38 (PROD)

ID:

ADD RETRIEVE RELATED TOOLS

Start Over

Current Identification | Alternate Identification | Address | Telephone | Biographical | E-mail | Emergency Contact | Additional Identification

▼ IDENTIFICATION Insert Delete Copy More Information Filter

ID Name Type

▼ PERSON Insert Delete Copy Filter

Last Name Prefix

First Name Suffix

Middle Name Preferred First Name

▼ NON-PERSON Insert Delete Copy Filter

Name

▼ ID AND NAME SOURCE Insert Delete Copy Filter

Last Update

Origin SAAQUIK

Original Creation

User

Supplemental Data SPAIDEN 9.3.38 (PROD)

▼ SUPPLEMENTAL DATA Settings Insert Delete Copy Filter

* Required	Comment
CCCAPPLY IDME status	verified
CCCAPPLY status date	09/02/2025

1 of 1 | 10 Per Page | Record 1 of 2

IDme reported status from CCCAPPLY



San Francisco CCD Adoption of Event Notifications Data

- San Francisco CCD feedback for the field
 - Socure is also used
 - students are encouraged to go through tech center identity verification as official tool
 - socure passive check triggers socure document verification
 - during financial aid processing Socure DocV may be used if students are having issues with IDME
 - Currently, verified status is only used during initial application processing
 - Applicants sometimes confuse the standard ID.me site with the CCCApply-specific ID.me portal
 - Estimated hours to integrate the data with internal process - about 6 hours (5 hours for backend and 1 hour for front end)

Support Resources

Contacts:

- Steve Klein, Program Director Infrastructure and Data, sklein@ccctechcenter.org
- College Experience Managers - cems@ccctechcenter.org
- Staff support - staffsupportccctc@openccc.zendesk.com
- Community - www.ccctechnology.info